

# 2018 AGENDA

## VERIFICATION OF QUORUM

Catherine Paraschos, Chairperson

## CHAIRPERSON'S REPORT

Catherine Paraschos, Chairperson

PRESIDENT'S REPORT
Keith Kearney

## APPROVAL OF MINUTES OF 2017 MEETING

Catherine Paraschos,
Chairperson

REPORT OF THE TREASURER Allan Griffin, Jr.

#### UNFINISHED BUSINESS

Catherine Paraschos, Chairperson

# NEW BUSINESS, OTHER THAN ELECTIONS

Catherine Paraschos, Chairperson

ELECTION OF DIRECTORS

Phyllis Kennedy

### **ADJOURNMENT**

Catherine Paraschos, Chairperson

DRAWING FOR DOOR
PRIZES

Jana (Anders) Gonzales



# VISION STATEMENT

InvesTex Credit Union will develop lasting relationships that promote our members' quality of life and financial well-being.

## MISSION STATEMENT

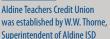
InvesTex Credit Union is dedicated to the highest quality service for its members, while maintaining a solid financial foundation. Our core values reflect the strong character of our members and our growing relationship with them.

# **OPERATIONAL CHANGES**

- InvesTex Credit Union maintained full access to electronic/remote services during Hurricane Harvey and all branches were open and available within two days of the Hurricane. The credit union immediately implemented measures to assist members suffering the aftermath of the hurricane, including flexible loan underwriting and special rates/terms and flexible/free Loan Skip Payment opportunities.
- · Credit Union reached \$200 million in assets the Fall of 2017.
- Rolled out eStatements within Mobile Banking and "Touch ID" Mobile Banking App integration as well as Card Valet for Debit Cards.
- Implemented iPay integration which gave members additional Bill Pay functionality via Mobile Banking.
- PSCU selected as the new Credit Card Vendor, conversion will occur late-summer, early-fall of 2018. This change brings greater features and benefits and allows enhanced credit card security.
- The credit union successfully implemented Electronic Lien and Titling.
- The credit union continues to evaluate and update facility access and security controls, and fraud prevention controls to ensure the integrity, security, and privacy of member information.



1952





1973

Membership expanded to include North Harris County Junior College, Humble ISD & Spring ISD



Main Office built by

Aldine High School students



1985

Drive-thru lanes added to the Main Office



# **BOARD OF DIRECTORS**

TERM EXPIRATION DATES

AS OF 12/31/2017

## **CATHERINE PARASCHOS**

(Position 2) Chairperson April 2018

## DR. BOB WILLIAMS

(Position 3)
Vice Chair & Building Committee Chair
April 2018

## **DOROTHEA PICKENS**

(Position 5)

Secretary & Supervisory Committee Chair April 2019

#### ALLAN GRIFFIN JR.

(Position 9)

Treasurer & Compensation Committee Chair April 2020

#### **DAN CALVERT**

(Position 1) Director April 2018

#### STEPHEN HAVEMANN

(Position 7)

Technology Committee Chair April 2020

#### PHYLLIS KENNEDY

(Position 8)

ALCO & Nominating Committee Chair April 2020

## TERESA DOSSMAN

(Position 6) Director April 2019

## JIM WOODWARD

(Position 4) Director April 2019

# **MANAGEMENT**

#### **KEITH KEARNEY**

CEO/President

#### **DEBRA WEIR**

**Executive Vice President** 

#### JANA (ANDERS) GONZALES

Vice President Business & Community Development/Marketing

#### **GARY HUGO**

Vice President Branch Administration

### **MARTHA MIRELES**

Vice President Lending

#### KELLY PAYNE

Vice President Human Resources

#### **GAIL RUSSELL**

**Vice President Operations** 

## **JOHN TOMSON**

Vice President Information Technology







2002





Name changed to InvesTex Credit Union to reflect the growing field of membership.



# 2017 Annual Meeting Minutes April 19, 2017

Directors present were Catherine Paraschos, Dorothea Pickens, Teresa Dossman, Elliott Lansford, Allan Griffin, Dr. Bob Williams, Phyllis Kennedy and Stephen Havemann. Committee Members B. Jack Wilson and Dan Calvert attended as did the credit union management team, various employees and members of the credit union. Mr. Bill Lakin, with the Klein Education Foundation, was a special quest.

Jana Gonzales, VP of Business and Community Development, welcomed members in attendance and introduced the Board of Directors and CEO.

Ms. Gonzales led the attendees in the Pledge of Allegiance, the Texas Pledge of Allegiance and the invocation, after which dinner was served

Ms. Gonzales announced the six scholarship winners; Javionte Cleveland, Aldine ISD, MacArthur High School (Ellis & Clydine Kuehn Scholarship recipient); Logan Brabson, Humble ISD, Atascocita High School; Hausson Mitchell, Houston ISD, Barbara Jordan High School; Courtney Riel, Spring ISD, Wunsche High School; Michelle Smith, Texas Virtual Academy and Ariah Watson, Humble ISD, Summer Creek High School. Each scholarship winner was introduced to the members in attendance and presented their award by the Chairperson of the Board, Ms. Catherine Paraschos and the President/CEO, Mr. Keith Kearney.

For 2017, a "Special Recognition Scholarship" was awarded to Javionte Cleveland in addition to the \$1000 annual scholarship he received earlier in the evening. This scholarship recognized the challenges he faced and had to overcome in order to concentrate on his future. Mr. Cleveland was awarded a total of \$5,000 for which he will receive \$1,000 for five (5) consecutive semesters. Mr. Kearney noted the Special Recognition Scholarship would not necessarily be awarded annually.

The annual meeting was officially called to order at 7:55 p.m. The Board Chairperson, Catherine Paraschos, ascertained that a quorum was present as required. She recognized the Board of Directors, the credit union staff and the members. She noted the prior year had been both busy and productive for the credit union while consistently striving to offer the best mix of products and services for the members. Ms. Paraschos then called upon Mr. Keith Kearney, CEO, to present the President's Report.

Mr. Kearney began by thanking the B oard for their support of the credit union. The Board and Committee members volunteer their time to serve and that level of commitment deserves recognition. In addition, he introduced the management team, credit union staff in attendance and special guest, Mr. Bill Lakin, with the Klein Education Foundation.

Mr. Kearney noted the credit union had continued to grow and expand in 2016. He provided a brief summary of accomplishments in 2016:

- Committed partner in the academic community with 16 schools in the credit union's Adopt A School program;
- Completed the conversion of its core computer system which included conversions to such related services as online banking, mobile banking, ARU and bill pay;
- Broke ground in August 2015 for a new corporate office/branch on FM 1960 which was completed in May 2016. The FM 1960 branch has been the fastest growing of the six branches and

- funded more loans than the other branches during their first six months after opening;
- The total remodel of the Aldine Branch. The original location of the credit union was totally transformed in 2016. That branch is now more in line aesthetically with the other five;

While acknowledging the accomplishments, Mr. Kearney informed the members in attendance that regulatory changes remain a challenge to the credit union industry. Mr. Kearney noted cyber-security is a constant threat as well.

Mr. Kearney provided a recap of the incredible year the credit union had financially before ending his report by referencing InvesTex Credit Union's vision and mission statements.

Ms. Paraschos presented the Annual Meeting Minutes from 2016 for review

Upon motion by B. Jack Wilson, seconded by Gloria Lansford, it was unanimously voted to accept the minutes of the 2016 Annual Meeting as presented.

Ms. Paraschos called on Mr. Allan Griffin to present the Treasurer's Report.

Mr. Griffin noted in 2016, the credit union reflected strong overall growth. Total loans to members were \$102,925,913 and total assets grew to \$186,184,357. In addition, the credit union's capital position continued to be exceptionally strong at 10.12% as of December 31, 2016. He advised the members that the continuing financial strength of the credit union is detailed in the Annual Report and stands as presented.

Upon motion by Allan Griffin, seconded by Phyllis Kennedy, it was unanimously voted to accept the Treasurer's report as presented.

Ms. Paraschos asked if there was any Unfinished Business. There was none.

Ms. Paraschos asked if there was any New Business (other than Elections).

There was none.

Ms. Paraschos called on Ms. Dorothea Pickens to give the Nominating Committee report.

Ms. Pickens first thanked the credit union management as well as her fellow Committee Members, Ms. Teresa Dossman and Mr. James Woodward for their contribution to the nomination process. Ms. Pickens then introduced the nominees being presented for election: Mr. Stephen Havemann (Position #7), Ms. Phyllis Kennedy (Position #8), and Mr. Allan Griffin (Position #9). Ms. Pickens explained that all nominees had met the qualifications to be elected to the Board and confirmed there were no nominations by petition as required by the election rules.

Therefore, upon motion by Dorothea Pickens, seconded by Gloria Lansford, it was unanimously voted to accept the election of the nominees as presented.

Ms. Paraschos called for the adjournment of the Annual Meeting at 8:27 p.m.

Upon motion by Teresa Dossman, seconded by B. Jack Wilson, the meeting was declared adjourned at 8:27 pm.



2005



Membership reaches 14,500



2006



2007

# Treasurer's Report

InvesTex Credit Union is an incredible organization. The continuing success of our memberowned cooperative institution is the direct result of great members, great employees and great
leadership. In 2017, we implemented numerous changes to internal operations related to evolving
technology needs, controls, and enhancements. We rolled out new products such as Card Valet to provide
members greater control of their debit card security. Given the continued and massive level of security breaches
occurring with various merchants in the marketplace, we aggressively and successfully pursued measures to combat
fraud attempts from external sources. It is important to note that InvesTex Credit Union has had NO security breaches and
we make every effort to ensure the integrity of our member's data and their transactions with us. These moves demonstrate a
serious and ongoing commitment to our membership and the communities we serve. Although we don't have any new locations
on the horizon for 2018, we do expect to continue to grow in membership and assets as we meet the needs of the InvesTex family.

There were a few surprises in 2017 but none of them threw our credit union off course. Hurricane Harvey was devastating to many. As a credit union, we prepared well and remained available for our members during that trying time and continue to work with those dealing with the aftermath. We met every challenge and continued to move forward while many organizations struggled with the economic and operational consequences of the storm. Our single-minded focus on providing the best financial services possible to our members has led us to new heights. Maintaining the policies that have brought us this far, we continue to offer exceptionally low loan rates, competitive deposit rates and unique and exciting promotions.

The year reflected strong overall growth during 2017. Home equity and vehicle loans led the way with 11.65% and 5.40% growth over 2016 respectively. The credit union continues to expand mortgage and home equity lending by providing low closing costs, low loan rates and flexible terms resulting in more than \$12.63 million in well underwritten mortgage loans and \$5.38 million in home equity loans. Overall the credit union's assets grew 8.92% while deposits grew 9.32%. Total equity grew 5.37%.

InvesTex Credit Union enlisted the services of CliftonLarsonAllen LLP to conduct the Supervisory Committee Annual Review of the books and records of the credit union for the 12-month period ended March 31, 2017. The review was accomplished in accordance with the National Credit Union Administration Rules and Regulations and the Federal Credit Union Act. The Texas Credit Union Department also performed an examination of InvesTex Credit Union as of December 31, 2017, and we are pleased to report that the credit union continues to be a strong and efficiently managed institution.

As always, we must thank each of you for your continued support and involvement with our credit union. When you are planning to buy a vehicle or look for a new home, remember to check with InvesTex first. Your loyalty is a big part of our success and it should not end there. Let your friends, neighbors, relatives, and coworkers know how valuable your membership is to you.

In a year with so many changes, we especially want to thank the InvesTex staff for their efforts in making life better for you. Our common goal is the financial success of every member of the credit union and every employee, from CEO to front-line Customer Service Representative, shares that goal. We believe our credit union is strongest when our members are financially sound and we will continue "Investing in Texas by Investing in You!"

Thank you,

Allan Griffin, Jr. Treasurer









Merger with Associates Mutual Credit Union expanded membership to almost 20,000



Tomball Grand Opening



New flagship branch built in the Heights



Atascocita Building and Mobile Banking introduced

ASSETS	2017	2016
LOANS TO MEMBERS	105,548,636	102,925,913
ALLOWANCE FOR LOAN LOSSES	(716, 163)	(630,995)
TOTAL ACCOUNTS RECEIVABLE	376,012	252,500
CASH IN BANK/ON HAND	2,314,896	2,311,999
INVESTMENTS	78,267,024	64,145,375
ALL OTHER ASSETS	17,029,750	17,179,565
TOTAL ASSETS	202,820,155	186,184,357
LIABILITIES		
ACCOUNTS PAYABLE	2,211,040	2,015,825
TOTAL LIABILITIES	2,211,040	2,015,825
EQUITY	100 001 001	100 000 450
MEMBER SHARES	182,221,021	166,683,458
MEMBER CAPITAL	18,388,094	17,485,073
TOTAL EQUITY	200,609,115	184,168,531
LIABILITIES + EQUITIES	202,820,155	186,184,357
INCOME		
INCOME FROM LOANS	4,887,637	4,750,469
INVESTMENT INCOME	1,375,464	1,552,354
OTHER INCOME	3,720,318	3,848,408
TOTAL INCOME	9,983,419	10,151,230
EXPENSE		
OPERATIONS EXPENSES	8,108,764	8,013,176
LOAN LOSSES	921,027	752,748
OTHER EXPENSES	221,647	239,582
TOTAL EXPENSES	9,251,439	9,005,506
NET BEFORE DIVIDENDS	731,980	1,145,724
DIVIDENDS		
TOTAL SHARES	45,253	57,627
TOTAL CHECKING	50,201	24,507
TOTAL IRA SHARES	66,222	71,328
TOTAL IRA	33,437	30,536
TOTAL CERTIFICATES	210,700	128,482
TOTAL DIVIDENDS	405,813	312,480
NET AFTER DIVIDENDS	326,167	833,245
		0.00
GAIN (LOSS) ON SELL OF INVESTMEN		250
DISPOSITION OF ASSETS	636,862	665
OTHER NON-OP GAIN (LOSS)	0	0
TOTAL NON-OP INC/EXP	636,862	915
NET INCOME	936,029	834,160

# WE ARE HAPPY TO HELP!



# **COMMUNITY INVOLVEMENT**



Nitsch Elementary KLEIN ISD



**Burchett Elementary** SPRING ISD



2017 Scholarship Recipients INVESTEX CREDIT UNION



Vines EC Pre-K ALDINE ISD



Atascocita Springs Elementary **HUMBLE ISD** 



**Diaper Drive** STAR OF HOPE



to almost 27,000

Merger with StarTrust Federal Credit Union expanded membership



Implemented Full eBranch



Broke Ground on the New FM 1960 Branch/ **Corporate Office** 



FM 1960 Branch/Corporate Office Opens



We Reached \$200 Million in Assets



## LOCATIONS

## Aldine Branch

905 Aldine Bender Houston, TX 77032

## Cypresswood Branch

230 Cypresswood Dr., Suite H Spring, TX 77388

# Atascocita Branch

5212 Atascocita Rd. Humble, TX 77346

## Tomball Branch

24922 Tomball Pkwy, Suite 100 Tomball, TX 77375

# **NLW-Heights Branch**

1614 N. Durham Houston, TX 77008

# FM1960 Branch

& Corporate Office 8404 FM 1960 Bypass West Rd. Humble, TX 77338

# HOURS OF OPERATION CONTACT INFORMATION

## **Lobby Hours**

Monday-Friday (except Thursday) 8:30am to 5:00pm

> Thursday 9:00am to 5:00pm

Saturday 8:30am to 3:00pm

## **Drive-Thru Hours**

Monday-Friday 8:30am to 6:00pm

Saturday 8:30am to 3:00pm

## eBranch

Monday-Friday 8:30am to 6:00pm

Saturday 8:30am to 3:00pm

## Office:

(281) 449-0109

## Toll Free:

(866) 449-0109

# Fax (Main):

(281) 449-3649

# Audio Response:

(281) 442-4917

# Toll-Free Audio Response:

(866) 298-4917

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Android